



STROUD DISTRICT COUNCIL

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HOUSING COMMITTEE OFFICER REPORT

BRIEF REPORT:

Cleaner Estates/ Service Standards Action Plan

Currently procuring for the STAR Survey, which we hope will be carried out in October 2022 to gauge tenant satisfaction across the district

Working with the planned maintenance team to look at a timeline for planned works across the district, so that we can consult with communities and look at refuse issues and any other concerns residents may raise.

Starting work on the Annual Report which we hope to produce in Keynotes during Q2

Tenant Engagement scrutiny training took place last month with 10 tenants, with a further online session to take place with later this month with 4 tenants who were unable to attend. A further session will then take place where tenants will have the opportunity to choose the area that they would like to scrutinise

Tenant Engagement Action plan in place and work has started on this

Tenants Voice Induction dates and mentoring have been booked in

Role for Tenant Engagement Officer advertised as from 13 June 22

REPORT SUBMITTED BY

Michelle Elliott

DATE

10 June 2022